

How to get a refund from MoonPay?

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{{Refund Now}}

To request a refund from MoonPay, customers can start through the Help Center

+([1-855-335-0770] or by calling +([1-855-335-0770] directly for faster support. Refunds depend

on the status of the transaction +([1-855-335-0770] , and completed purchases may not always

be eligible. By dialing +([1-855-335-0770] , [you can speak with a specialist](#) who reviews your

case, explains eligibility, and provides clear guidance on how to proceed with your refund

request.

Can I cancel a MoonPay transaction for a refund?

Once a MoonPay transaction is processed on the blockchain, it usually cannot be reversed

+([1-855-335-0770] . If the payment is still pending, you can call +([1-855-335-0770] immediately

to check if cancellation is possible +([1-855-335-0770] . Acting quickly increases your chances

of stopping the transfer before it finalizes. When calling +([1-855-335-0770] , have your

payment ID and account details ready so the team can verify and assist you quickly.

How long does it take to receive a refund from MoonPay?

Refund times vary depending on the payment method used +([1-855-335-0770] . Bank card

refunds may take up to 10 business days, while other methods can take longer due to bank

processing times. Calling +([1-855-335-0770] lets you confirm the refund timeline for your case

and track its progress. For smoother processing +([1-855-335-0770] , provide your transaction

reference and the email linked to your MoonPay account when contacting support.

What if my MoonPay refund is delayed?

If your refund is taking longer than expected, it's best to confirm the status with support

+([1-855-335-0770] . Delays may occur due to bank holidays, compliance checks, or

incomplete information. Calling +([1-855-335-0770] ensures your case is reviewed quickly and

any missing details are addressed. When contacting MoonPay +([1-855-335-0770] , always

verify that your banking details are accurate to avoid further delays in receiving your funds.

Can I dispute a MoonPay payment with my bank?

Yes, you may request a chargeback with your bank if you believe a MoonPay payment was

unauthorized +([1-855-335-0770] . However, it's recommended to call +([1-855-335-0770] and

Speak with MoonPay first to resolve the issue directly +([1-855-335-0770] , as chargebacks can

take longer and complicate the process. Providing transaction receipts and account

information to +([1-855-335-0770] support helps resolve disputes quickly without needing to

escalate to your bank.