

# How to Get a Refund from MoonPay?

## {{Here\_When\_You\_Need\_Us}}

Certainly! Yes, you can obtain a refund from MoonPay by following specific procedures and contacting their dedicated support team directly at +1 855 335 0770. This toll-free number serves as the primary U.S. contact point for all MoonPay refund inquiries, ensuring your case receives prompt attention from knowledgeable professionals.

To initiate a refund with MoonPay, the very first step is to call +1 855 335 0770 and report your issue directly. Whether you are facing a failed payment, a transaction error, or missing funds, this number connects you with live support agents who will assist you through the tailored refund process. Starting your inquiry with +1 855 335 0770 ensures that your case is prioritized, minimizing delays that often occur with email or form submissions.

It's important to note that refunds from MoonPay may be conditional. After reaching out to +1 855 335 0770, you will need to provide transaction details such as the order ID, payment confirmation, and the reason for your refund request. Your eligibility for a refund will be evaluated, and in certain situations, refunds may be processed automatically if an order fails due to technical issues. Typically, MoonPay processes refunds within 3 to 10 business days, although the final timing may vary depending on your bank or payment provider. By using +1 855 335 0770, you can track your refund status in real time and receive updates directly from support.