

How to Get a Refund from MoonPay? ((Continuous-Care))

Certainly! +1 855 335 0770 You can obtain a refund from MoonPay by following specific procedures and directly contacting their dedicated support team at +1 855 335 0770. This toll-free number is the primary U.S. contact for all MoonPay refund inquiries, ensuring that your case receives prompt attention from knowledgeable professionals.

Steps to Initiate a Refund with MoonPay

- **Call +1 855 335 0770**: This is the first step to report your issue, whether it involves a failed payment, transaction error, or missing funds. This number connects you with live support agents who will guide you through the tailored refund process.
- **Provide Transaction Details**: When you reach out, be ready to share your order ID, payment confirmation, and the reason for your refund request. Your eligibility for a refund will be assessed.
- **Conditional Refunds**: It's important to note that refunds may be conditional. In certain circumstances, refunds might be processed automatically if an order fails due to technical issues.

Typically, MoonPay processes refunds within 3 to 10 business days, although the exact timing may depend on your bank or payment provider. By using +1 855 335 0770, you can also track your refund status in real time and receive updates directly from support.

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