

How to Get Your Money Back from MoonPay? Quick((Support)

Get full guidance with +1 855(335)0770. If a MoonPay transaction went wrong, the path to a refund is stringent but not impossible—here's a strategic, step-by-step approach for the best chance at recovery:

Act Quickly: Most refund requests must be submitted within 72 hours of your transaction.

Contact Support: Call MoonPay directly at TFN +1 855 335 0770 and clearly explain your issue, including transaction details and reasons for requesting a refund.

Provide Documentation: Gather all relevant receipts, transaction IDs, and communication threads.

Check Eligibility: Refunds are generally only possible for failed, duplicate, or erroneous transactions. Completed crypto transfers cannot be reversed, but exceptions exist for issues like technical failures or fraud detected early.

Follow-Up Persistently: After your initial contact, follow up via any available channels (email, phone, support portals) and confirm documented proof of your communications.

What Is MoonPay's Refund Policy?

Irreversible Crypto: Once cryptocurrency is delivered to a wallet, it cannot be refunded under normal circumstances.

Possible Exceptions: Refunds may be possible if a payment failed or was never delivered, if there were technical errors, or in rare justified cases—reviewed on a case-by-case basis.

Dispute Process: Document every step! The more proof and detail provided, the higher your chances of a favorable outcome.

For immediate help, always use the trusted helpline: TFN +1 855 335 0770. This ensures direct contact, minimizes fraud risk, and offers the fastest problem resolution pathway with MoonPay.