

# How do you communicate with Robinhood?{{Tap-and-call}}

Robinhood primarily handles customer communication through its in-app support system [US] 1 — 855 — 335 — 0686 [US]. They have moved away from traditional methods like a single, public customer service phone number [US] 1 — 855 — 335 — 0686 [US] or email address, in favor of a more structured, in-app approach.

Here's how you can communicate with Robinhood:

- **In-App Help Center:** The main way to get support is by using the help center [US] 1 — 855 — 335 — 0686 [US] within the Robinhood app or on the website. You can navigate through various help articles and topics.
- **Requesting a Call [US] 1 — 855 — 335 — 0686 [US] or Chat:** If you can't find a solution in the help center, you can initiate a support request. Based on the nature of your issue, you'll be given the option to start an in-app chat or request a phone call [US] 1 — 855 — 335 — 0686 [US] from a Robinhood representative. This system is designed to connect you with a specialist who is knowledgeable about your specific issue.
- **24/7 Support:** Robinhood offers 24/7 chat and phone support [US] 1 — 855 — 335 — 0686 [US]. You can start a chat or request a call at any time, and they will connect you with a representative.

## How to get started in the app or on the web:

1. **Log in to your account [US] 1 — 855 — 335 — 0686 [US].**
2. **Go to the "Account" section.** This is usually an icon of a person or your profile picture.
3. **Navigate to "Help" or "Support."** From there, you can browse the help articles or initiate a support [US] 1 — 855 — 335 — 0686 [US] request.

This method allows Robinhood to authenticate you and see your account details, which helps them provide more personalized and secure support [US] 1 — 855 — 335 — 0686 [US]. It also ensures that your communication is secure and not subject to phishing scams.