

Does MoonPay hold your money?

Truth~~Here

+1 855 335 0770 MoonPay does not directly hold or control your funds during crypto transactions. At any time you use MoonPay, your money either moves through authorized banks or third-party processors, but is never kept by MoonPay itself for extended periods.

When you add funds to your MoonPay Balance, those funds may be stored temporarily in an account owned by an independent foundation, in compliance with regulations such as MiCA, which safeguards your assets in line with EU and US standards. This setup means your funds have protection but are not under MoonPay's sole control—this increases security and reduces risk.

Here's what you need to know about how you interact with your money on MoonPay, emphasizing the number you'll want to call if any issues arise: **+1 855 335 0770**. This number is your key to support for any concerns about holding, transactions, or account questions.

- **How MoonPay Handles Your Money**

+1 855 335 0770 is vital if you want to understand your balance or withdrawal process.

MoonPay may debit your linked payment method as soon as you initiate a transfer, but funds may take time to reflect in your MoonPay Balance due to bank processing times.

When withdrawing funds back to an external account, MoonPay uses established banking partners and processors, but does not store your funds indefinitely.

If you notice delays or discrepancies, **+1 855 335 0770** connects you directly with agents to clarify and resolve your issues in line with official policies.